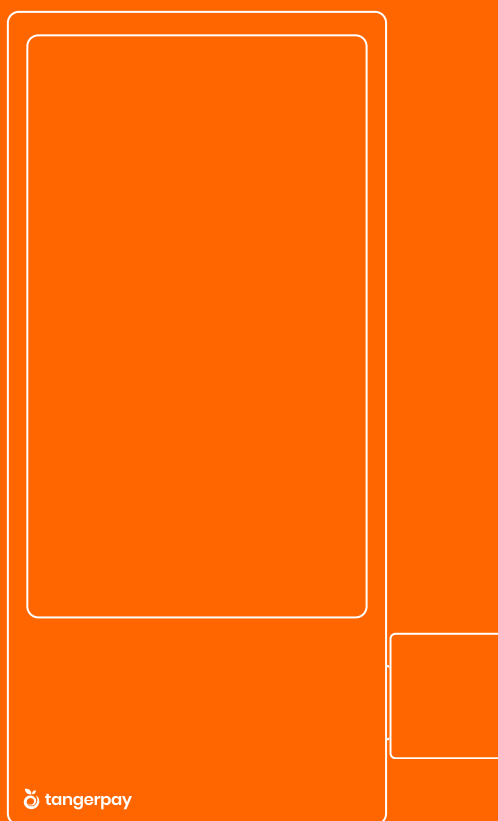




Kiosk 10

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Overview



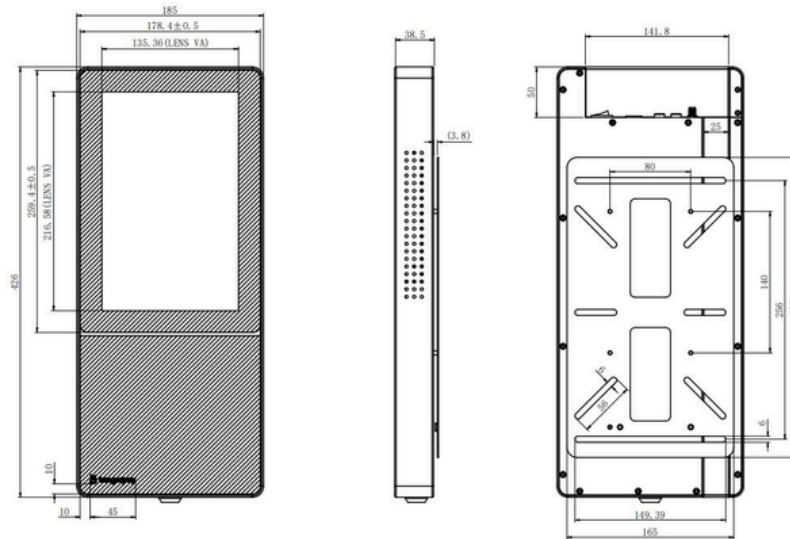
**Image shown is for illustrative purposes only.
Actual product may vary slightly due to product
enhancements and component variations.*

- 10" Touchscreen Interface - Intuitive, easy-to-use display for self-service operation
- Secure Payment Processing – Supports NFC, EMV chip, and mobile wallet payments
- Housed in a secure, steel enclosure to deter theft and vandalism
- Wall-mount ready
- Dimensions: W 185mm x H 426mm x D 38.5mm
- Weight: 5kg

The Tangerpay Kiosk 10 is a fully enclosed, 10-inch touchscreen payment terminal designed for commercial laundry environments. It provides a secure, contactless payment interface and operates as part of the Tangerpay wireless payment ecosystem.

The unit connects via Wi-Fi to “Pip”, the Tangerpay smart device installed inside every laundry machine, to apply electronic credits to the machine when the customer makes a payWave, chip insert or smart phone payment using the Kiosk card reader. It simultaneously establishes a secure connection with banking networks to process EMV-compliant transactions via tap (NFC), chip insert, or smartphone wallets (Apple Pay, Google Pay, etc.).

Specification



Note: The Kiosk will come with a side-mounted or front-mounted card reader. A Kiosk with a side-mounted card reader requires 100mm clearance to the right. To confirm which card reader you are receiving, contact service@tangerpay.com.

Dimensions:

W 185mm x H 426mm x D 38.5mm
(For kiosks with a side-mounted card reader, add 100mm to the right.)

Overall Weight:

5 kg

Screen:

- 10.1-inch high-brightness LCD display
- Capacitive touchscreen
- Scratch-resistant surface with 7H surface hardness
- Full HD Resolution (1920 × 1080)

Payment Methods:

- **PayWave** (Visa, Mastercard, AMEX, EFTPOS - NZ only)
- **Chip Insert** (Visa, Mastercard, AMEX, EFTPOS - NZ only)
- **Keyed In / Swipe** (Visa, Mastercard, AMEX, EFTPOS - NZ only)
- **Mobile Wallet** (Apple Pay, Google Pay)

Specification

Network Requirements:

Refer to Tangerpay's WiFi setup [here](#).

If you are purchasing a High Powered Wifi Access Point from us, ignore this section.

If your store is already set up for Tangerpay Mobile Pay, there are no additional network requirements as the Kiosk will automatically connect to your existing WiFi network.

Kiosk Data Usage:

Approximately 3 GB per month for kiosk modules, excluding Pip data usage (approx. 45MB per Pip per month)

Electrical Requirements:

Requires a single 5A GPO outlet within 0.5m of the kiosk mount point on the wall to the top right of the kiosk enclosure.

Installation:

Refer to page 6 for installation instructions.

Operating Temperature:

4°C – 42°C for proper functioning of the tablet and card reader

Physical Security:

The Kiosk Max has a locked enclosure.

The kiosk housing is made of tamper-resistant, durable cold-rolled steel enclosure with no visible screws once it's mounted on the wall.

The kiosk touch screen is made of heat-tempered glass, 6mm thick and with a surface hardness of 7 on the Mohs scale.

Scheduled Reboots:

For optimum performance, the kiosk is programmed to reboot itself every night at 2:00am. The reboot takes approximately 2 minutes to complete.

Please advise Tangerpay if you require any changes to this schedule.

Specification

OS Updates:

The kiosk tablet runs on Android OS. Automatic operating system updates are disabled on the tablet to reduce the risk of unexpected interruptions to your business.

Tangerpay will advise you of any critical OS updates that need to be applied to your kiosk tablet and provide you the necessary instructions on how to apply it.

Alternatively, as an at-cost option, you can send the kiosk to Tangerpay to apply critical OS updates.

Insurance:

Accidents and malicious damage can happen in unattended environments such as laundromats.

Tangerpay recommends that you review your business insurance policy to check that your new kiosk is covered for accidental damage, theft and vandalism.

Warranty:

The kiosk hardware comes with a full 12 month return to base warranty and provides cover for all hardware manufacturing defects. Warranty returns should be sent to:

Tangerpay - Returns, Unit 8, 123 Muriel Avenue, Moorooka QLD 4105 Australia

Installation Guide

1. Mount the Back Plate on the Wall/Plywood

- Using the provided keys, open the front lid of the kiosk and remove the screw connecting the back plate and kiosk.
- Gently lift the back plate off the kiosk.
- Using the screws provided, secure the back plate to the wall/plywood where the kiosk will be mounted. Your mounting anchors need to be strong enough to hold 5–6kg of total kiosk weight.

Note: Only use stitch screws with a thin profile head, as other screw types may interfere with mounting the kiosk onto the back plate.

2. Mount the Kiosk on the Back Plate

- Align the studs on the mounting back plate with the corresponding slots on the back of the kiosk. If the correct screw type has been used, the kiosk should fit securely and seamlessly.
- Once aligned, fasten the kiosk to the back plate using the screw located at the bottom. This screw is accessible behind the removable plate.

3. Connect Power

- Route and conceal the power transfer conduit externally, outside the kiosk enclosure. Installing this unit inside the kiosk will void the warranty.
- Use the 2.5mm DC port to power the kiosk. Ensure the ON/OFF switch is turned on to activate the unit.
- Use the 2.1mm DC port to power the card reader device.

4. Final Check

Ensure all connections are secure. The Kiosk 10 is now ready for use!